

How Managed Long-Term Services and Supports Can Help Family Caregivers Webinar: Speaker Biographies

Susan C. Reinhard, Senior Vice President AARP Public Policy Institute

Susan C. Reinhard is a senior vice president at AARP, directing its Public Policy Institute, the focal point for public policy research and analysis at the state, federal, and international levels. She also serves as the chief strategist for the [Center to Champion Nursing in America](#), a national resource center created to ensure that America has the highly skilled nurses it needs to provide care in the future.

Susan is a nationally recognized expert in health and long-term care policy, with extensive experience in conducting, directing, and translating research into action to promote policy change. Previously, she served as professor and co-director of Rutgers Center for State Health Policy, where she directed several national initiatives with states to help people of all ages with disabilities live in their communities.

As deputy commissioner of the New Jersey Department of Health and Senior Services, Susan led the development of policies and nationally recognized programs for family caregiving, consumer choice, and community-based care options. She is a former faculty member at the Rutgers College of Nursing, an American Academy of Nursing fellow, and a National Academy of Social Insurance member. She holds many governance positions, including on the boards of the Leapfrog Group, National Alliance for Caregiving, National Academy for State Health Policy, and Robert Wood Johnson University Hospital. Susan has received many honors, including the Family Caregiver Alliance 2013 Leadership Award, the Dick Ladd Award for Improving Long-Term and Community Research Care from the Jessie F. Richardson Foundation, the Health Policy and Legislation Award from New York University, and the Public Policy Pioneer Award from the Assisted Living



Federation of America. She holds a master's degree in nursing from the University of Cincinnati and a PhD in sociology from Rutgers University.

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Lynn Friss Feinberg, Strategic Policy Advisor

AARP Public Policy Institute

Lynn Friss Feinberg is a senior strategic policy advisor with AARP's Public Policy Institute. Her work focuses on family caregiving and long-term care issues.

Prior to coming to AARP in February 2011, she was the first director of the Campaign for Better Care, an initiative of the National Partnership for Women and Families. From 1985 to 2009, Ms. Feinberg held leadership positions at the San Francisco-based Family Caregiver Alliance (FCA), first serving as manager of research and information programs and then as deputy director of FCA's National Center on Caregiving, an information and technical assistance resource on caregiving and long-term care for policy makers, service providers, media, and families. At FCA she led the first 50-state study on publicly funded caregiving programs in the United States. Previously, she was an Area Agency on Aging planner and conducted aging policy research at the University of California, San Francisco.

In 2007 and 2008, Ms. Feinberg was selected as the John Heinz Senate Fellow in Aging, serving in the office of U.S. Senator Barbara Boxer.

Ms. Feinberg has published and lectured widely on family care issues and has served on numerous national advisory committees and expert panels to address caregiving and long-term care. Currently, she is Immediate Past Chair of the American Society on Aging, and a member of the Institute of Medicine's Committee on Family Caregiving for Older Adults. She is a fellow of the Gerontological Society of America and the National Academy for Social Insurance. Previously she served as a commissioner of the American Bar Association's Commission on Law and Aging, and a member of the Editorial Board of Generations, the journal of the American Society on Aging. She has a master's degree in social welfare from the University of California, Berkeley.

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**Wendy Fox-Grage, Senior Strategic Policy Advisor
AARP Public Policy Institute**

Wendy Fox-Grage has provided policy research, analysis, and guidance for the AARP Public Policy Institute since 2004. Her areas of focus are state long-term services and supports reforms, Medicaid-managed long-term services and supports, and home and community-based services. Before coming to AARP, Wendy worked for the National Conference of State Legislatures for nearly 10 years, where she advised state legislators and legislative staff on issues related to long-term services and supports.

Wendy started her career in public policy as a congressional intern with the US Senate Special Committee on Aging. She holds a master of science in gerontology and a master of public administration from the University of Southern California's Andrus Gerontology Center. She has a bachelor of science from Northwestern University.

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**Michelle Bentzien-Purrington, Vice President
Molina Healthcare, Inc.**

Michelle Bentzien-Purrington is the vice president of Managed Long Term Services and Supports and MMP for Molina Healthcare, Inc. She is responsible for strategic oversight and operational implementation of person-centered programs for special needs populations. Ms. Purrington has more than 26 years of experience in healthcare operations, budgeting, strategic planning, systems implementation, project management, and program management. Since joining Molina in 2005, she has served as vice president of business implementation and president of Molina Healthcare of Texas. Prior to joining Molina, she served in various leadership positions at Premera Blue Cross, PCS Health Systems, PacifiCare Health Systems, and GTE Health Systems. Michelle attended Arizona State University and University of Phoenix. Ms. Purrington is a board member of Molina Healthcare of Florida, Inc., Molina Healthcare of Texas, Inc., Molina Healthcare of Texas Insurance Company, National MLTSS Health Plan Association, and Medicaid Partnership for Home Based Care where she serves as Executive Vice Chair.

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