**Geriatric Services Capacity Assessment**

**Domain 3 – Comprehensive Long-term Services and Supports**

***Assessing your Results***

# Domain 3: Comprehensive Long-Term Services and Supports

## 3.1 Mobility Equipment, Home Modifications, and Supplies

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 3.1.1 Are consumers assessed to identify services and equipment needs to maximize independence? |  |  |
| 3.1.2 Do consumers have access to customized equipment and equipment modifications based on their needs and goals as described in the IPC? |  |  |
| 3.1.3 Is there an adequate network of equipment providers to ensure choice and timely access to needed services? |  |  |
| 3.1.4 Are repair requests for durable medical equipment addressed in a timely manner so as not to disrupt or limit the daily functioning of the consumer? |  |  |
| 3.1.5 Are back-up options in place for all essential equipment and supplies? |  |  |
| 3.1.6 Is there a review process for consideration of assistive technology and other equipment that may facilitate functional independence but is not a specified benefit or service? |  |  |

## 3.2 Personal Assistance

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 3.2.1 Are consumers given a choice between an agency model and a self-directed model for their personal care attendants? |  |  |
| 3.2.2 Are consumers able to maintain access to existing or preferred PCAs? |  |  |
| 3.2.3 Is there a specified transition plan developed prior to a change in PCA service or model of care? |  |  |
| 3.2.4 Is the consumer’s IPC available to the PCA (and other caregivers, as appropriate) to direct the delivery of his or her personal care on a daily basis? |  |  |
| 3.2.5 Are all home-based PCAs trained to deliver services and supports based on the consumer’s IPC? |  |  |
| 3.2.6 Are IDT staff trained to watch for and report problematic home-based relationships, such as abuse, neglect, and exploitation? |  |  |
| 3.2.7 Do all consumers have emergency and caregiver back-up plans? |  |  |

## 3.3 Self-Directed Option for Home- and Community-Based Services

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 3.3.1 Does the self-directed option allow consumers to be responsible for hiring, firing, training, and supervising personal assistance workers? |  |  |
| 3.3.2 Is skills training and support provided for consumers choosing the self-directed option? |  |  |
| 3.3.3 Is a fiscal intermediary or co-employment agency available to support the employer functions of the consumer, if needed? |  |  |

## 3.4 Agency Model

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 3.4.1 Does the consumer have a reasonable choice of providers? |  |  |
| 3.4.2 Does the agency assume responsibility for orientation, training, and ongoing supervision of a consumer’s direct care workers? |  |  |
| 3.4.3 If they are not directly involved with the IDT, Aare direct care workers and/or their supervisors included in interactions with the IDT? |  |  |

## 3.5 Transportation Services

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 3.5.1 Are the specific transportation requirements of the consumer identified as part of the initial assessment? |  |  |
| 3.5.2 Is there a range of types of transportation services available to consumers? |  |  |
| 3.5.3 Is transportation scheduling support available for consumers? |  |  |
| 3.5.4 Are transportation services available 24/7 to meet urgent needs? |  |  |
| 3.5.5 Are there clear policies regarding transportation assistance to health care appointments? |  |  |
| 3.5.6 Are transportation providers monitored to ensure safe, dependable, and accessible service? |  |  |

## 3.6 Network Composition and Capacity

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 3.6.1 Are individual home- and community-based supports identified as a part of the assessment and care planning process? |  |  |
| 3.6.2 Are consumers able to maintain existing relationships with LTSS providers? |  |  |
| 3.6.3 Is there adequate network capacity to ensure the consumer has access to the full range of needed LTSS? |  |  |
| 3.6.4 Is there capacity to develop specific services not readily available in the community that are specified in the individual’s IPC? |  |  |

## 3.7 Employment Supports

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 3.7.1 Do employed consumers (or those desiring to be employed) have access to services and supports needed to maintain employment? |  |  |