

IMPROVING ACCESSIBILITY IN PROVIDER SETTINGS: RESOURCE GUIDE

This is a supplemental resource guide to the webinar hosted on February 21, 2018, *The 2018 Disability-Competent Care Webinar Series: Improving Accessibility in Provider Settings*. This guide is intended for providers and health plans who are interested in enhancing their capacity to integrate care for adults with disabilities. The webinar recording, slides, and transcript can be found on the Resources for Integrated Care website:

https://www.resourcesforintegratedcare.com/DisabilityCompetentCare/2018_DCC_Webinar_Series/Accessibility_of_Provider_Settings.


GENERAL RESOURCES FOR PROVIDERS

The **Healthy People 2020** campaign established evidence-based, 10-year national goals to improve the health of Americans. This website includes a database with resources on a wide range of topics, including disabilities and access to health services.

 <https://www.healthypeople.gov/2020/topics-objectives/topic/disability-and-health/ebrs>

The United States Department of Justice, Civil Rights Division manages an online resource website for the **Americans with Disabilities Act (ADA)** that provides information and technical assistance for issues pertaining to the ADA. The website includes information on the laws and regulations, design standards, technical assistance materials, and enforcement of the ADA.

 www.ada.gov

 1-800-514-0301 or 1-800-514-0383 (TTY)

The **ADA National Network** provides information, guidance, and training on how to implement the ADA through this website.

 <https://adata.org/>

The United States Department of Justice, Civil Rights Division published a report in July 2010 about **Access to Medical Care for Individuals with Mobility Disabilities**. The resource addresses general requirements, commonly asked questions, and accessible examination rooms and medical equipment.

 https://www.ada.gov/medcare_mobility_ta/medcare_ta.htm

The Resources for Integrated Care website has the **Disability-Competent Care Self-Assessment Tool (DCCAT)** available for download. The tool is designed to help health plans and health systems evaluate their present ability to meet the needs of adults with functional limitations and to identify strategic opportunities for improvement.

 https://www.resourcesforintegratedcare.com/physical_disability/dcc/tools/self_assessment

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The list of resources in this guide is not exhaustive. Please submit resources or feedback to RIC@lewin.com

The State of California Department of Health Care Services published a policy letter to all medical managed care health plans regarding **California Physical Accessibility Review Survey (PARS)**. The policy letter establishes health plan requirements for the implementation of the attached Facility Site Review (FSR) Attachment C.

 https://www.ada.gov/medcare_mobility_ta/medcare_ta.htm

Adaptive Environments Center Inc. created a publicly available **Checklist for Readily Achievable Barrier Removal**. The checklist serves as an informal guide to help identify accessibility problems and solutions in existing facilities in order to meet your obligations under the ADA.

 <https://www.ada.gov/checkweb.htm>

The Colorado Department of Health Care Policy and Financing developed and produced seven **Disability-Competent Care videos** that describe disability competent care core values and discuss three pillars regarding access to care: communication access, programmatic access, and physical access.

 <https://www.colorado.gov/pacific/hcpf/disability-competent-care>

The HHS Office for Civil Rights provides free **Training Materials** for health care providers on civil rights laws, regulations, and guidance.

 <https://www.hhs.gov/civil-rights/for-providers/training/index.html>

The Access Board provides **Training on ADA Accessibility Guidelines** and standards for various organizations and groups, tailored to the needs and interests of each specific audience.

 <https://www.access-board.gov/training>

ISSUE BRIEFS AND REPORTS

The Office of the Assistant Secretary for Planning and Evaluation wrote a report to Congress in December 2016 titled **Social Risk Factors and Performance under Medicare's Value Based Purchasing Program**. This report analyzes Medicare data to address the alignment of payments and intended goals of value-based purchasing programs. It provides considerations for policymakers while additional work using other data sources continues.

 <https://aspe.hhs.gov/system/files/pdf/253971/ASPESESRTCfull.pdf>

The CMS Office of Minority Health developed an issue brief, **Increasing the Physical Accessibility of Health Care Facilities**, which provides an overview of laws enacted to promote accessibility. It discusses examples of federal and state-level efforts to increase accessibility. The report offers suggestions for health care facilities to improve their physical accessibility on a broader scale.

<https://www.cms.gov/About-CMS/Agency-Information/OMH/Downloads/Issue-Brief-Physical-AccessibilityBrief.pdf>

ACADEMIC JOURNAL ARTICLES

The American Journal of Public Health published an article in September 2015, by Krahn et al., on **Persons with Disabilities as an Unrecognized Health Disparity Population**. The study reviewed evidence and found that the observed differences in this population are sufficient to meet criteria for health disparity status. The findings of this analysis could have impact on future research and policy directions.

<http://ajph.aphapublications.org/doi/pdf/10.2105/AJPH.2014.302182>

The Annals of Internal Medicine published an article in March 2013 titled **Access to Subspecialty Care for Patients with Mobility Impairment: A Survey**. The study used a telephone survey to learn about the accessibility of medical and surgical subspecialist practices for patients with mobility impairment. The findings suggests that better awareness of ADA standards of care for patients in wheelchairs is needed.

<http://annals.org/aim/article-abstract/1667265/access-subspecialty-care-patients-mobility-impairment-survey?doi=10.7326%2f0003-4819-158-6-201303190-00003>

The journal of Disability and Rehabilitation published a study in December 2016 titled **Understanding disability and the ‘social determinants of health’: How does disability affect peoples’ social determinants of health?** The study investigated how an individual’s social determinants of health are affected by the acquisition of physical disability in adulthood and report the described facilitators and barriers to living with a disability.

<https://www.ncbi.nlm.nih.gov/pubmed/27927028>

The National Academies of Sciences, Engineering and Medicine published an article in 2016 titled **Accounting for Social Risk Factors in Medicare Payment: Identifying Social Risk Factors**. The article is the first in a series of five reports that aim to provide input into whether socioeconomic status (SES) and other social risk factors could be accounted for in Medicare payment and quality programs.

<http://nationalacademies.org/hmd/reports/2017/accounting-for-social-risk-factors-in-medicare-payment-5.aspx>

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The Medicare-Medicaid Coordination Office (MMCO) in the Centers for Medicare & Medicaid Services (CMS) seeks to help beneficiaries dually eligible for Medicare and Medicaid have access to seamless, high-quality health care that includes the full range of covered services in both programs. This resource guide is intended to support health plans and providers in integrating and coordinating care for dually eligible beneficiaries. It does not convey current or anticipated health plan or provider requirements. For additional information, please go to <https://www.resourcesforintegratedcare.com/>.